

OPERATIONAL INSTRUCTIONS

Alto Workstation

The Alto workstation system offers a premium electric sit-to-stand solution that focuses on the user's wellbeing.

Your sit-to-stand Alto workstations have been programmed with a height range of 620mm - 1285mm, measured from the floor to the top of the desk. The handset features an integrated anti-collision sensor which will stop the desks motion in an upwards or downwards motion if an obstruction is detected. It is important that you ensure no items are placed within the entire range of motion of the desk.



DPI1C Handset

The DPI1C Handset features an integrated anti-collision sensor, height display, and storage of favourite positions.

The built-in sensor-based anti-collision technology limits material damage to a workstation or surrounding objects should a collision occur while in motion, detecting tilting as well as collision with both hard and soft obstacles.



The LED indicator of the DPI1C handset displays the current height of the workstation.

Using the Handset

Pressing and holding the controller up or down will adjust the desk height in the respective direction, release the controller to stop the desk at the desired height.

The DPI1C controller will lock after ten seconds of non-use to prevent any accidental movement. The handset will display a padlock symbol when locked, to unlock it, simply double tap the controller downwards.

Desk Collisions

When using the automatic drive function, please ensure that there are no potential obstructions either above or below the desktop that may cause a collision.

Items that may impact the desk include storage units and personal items kept below desk, and overhead shelves or screen accessories found above desk.

Power and data cords runnings from the below desk tray should also be checked regularly as they can be knocked and become a source of interference.

Connecting to the Desk Connect™ App

The DPI1C features Bluetooth®, allowing the DPI to connect to the Desk Connect™ App. With the free app, Desk Connect™, for iOS and Android, users can easily set up various functions, such as saving favourite positions, enabling automatic drive, and setting reminders for when to stand.

To pair the app and the desk, put the handset in pairing mode by pressing and holding the blue Connect button on the underside of the controller for two seconds. To indicate the handset is in pairing mode, the display will show a Bluetooth® symbol followed by the four digit DESK ID # which you can use to select the correct desk within the app.

Setting Height Limits

Desk Height Limits

In case the desk can not be operated in its entire range, for example if there is a shelf or cabinet above or below the desk, it is possible to set an upper and lower limit for the desk height.

If only an upper height limit is required, it is not necessary to set a lower height limit also.

Note that if the desk requires resetting/initialising it must be able to travel to its lowest point. Anything blocking the desk below must be removed prior to resetting the desk.

Setting Limits

1. Enter the SETTINGS menu by pressing the Connect button while also pressing the paddle down for three second.
2. Use the paddle to scroll up or down through the menu to the 'LIMITS' option, press the Connect button to enter the menu.
3. Use the paddle to toggle between 'LOWER', 'UPPER', 'CLEAR LIM.' or 'CANCEL'.
4. When the 'LOWER' or 'UPPER' option is displayed, press the Connect button.
5. Use the paddle to adjust the desk to the desired upper/lower height limit.
6. Press the Connect button to select the height.
7. Press the Connect button again to set the height.

If you require to revise the height limits to a value above or below the currently set upper or lower height limits, you will need to first remove the limit settings.

Clearing Limit Settings

1. When the 'CLEAR LIM.' option is displayed, press the Connect button.
2. Press the Connect button again to clear all set limits.

Troubleshooting

Initialising the Handset

If at any point your workstation will not raise or lower, or displays an error code, in particular 'E01', it will be necessary to initialise the handset.

How to Initialise the Handset

1. Press and hold the down button until the the desk is lowered completely and stops.
2. Press and hold the down button again until the desk no longer moves.
3. The display will read 'E01' before displaying the desk height. The desk will now be able to be used as normal.

Basic Troubleshooting

If your workstation will not raise or lower, there are a few simple troubleshooting checks to make first that may resolve the problem.

Troubleshooting Checklist

1. Does the workstation have power?
2. Are all leads below desk connected and secure, is the control box power plugged into an active outlet?
3. Have any additional data leads been inadvertently plugged into the control box?
4. Is there any visible damage to either the leads, legs, control box or handset?

In the event that a workstation's components are damaged, if none of the above steps resolve the issue, or if only one leg operates at a time, please cease using your workstation and contact the AWM Amaroo Service Team at service@awm.net.au.