

# **OPERATIONAL INSTRUCTIONS** Alto Workstation

The Alto workstation system offers a premium electric sitto-stand solution that focuses on the user's wellbeing.

Your sit-to-stand Alto workstations have been programmed with a height range of 620mm - 1285mm, measured from the floor to the top of the desk. The handset features an integrated anti-collision sensor which will stop the desks motion in an upwards or downwards motion if an obstruction is detected. It is important that you ensure no items are placed within the entire range of motion of the desk.



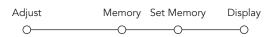
### **DPF1C Handset**

The DPF1C Handset features an integrated anti-collision sensor, height display, and storage of favourite positions.

The built-in sensor-based anti-collision technology limits material damage to a workstation or surrounding objects should a collision occur while in motion, detecting tilting as well as collision with both hard and soft obstacles.

The LED indicator of the DPF handset displays the current height of the workstation.





#### Using the Handset

Pressing and holding the either the Up or Down arrows on the controller will adjust the desk height in the respective direction, release the button to stop the desk at the desired height. The desk will automatically stop at the highest or lowest positions.

#### **Setting & Using Memory Positions**

Three memory positions can be set to you preference. With the desk at the desired height, press the 'S' - Set Memory button. Once pressed the display will flash for two seconds, within these two seconds press any of the three memory position buttons to allocate that height to a button. The panel will confirm the height has been saved by displaying either a "1", "2" or "3" on the Display.

To raise or lower the desk to either of the stored memory positions, press the memory button that is assigned to the desired height and the desk will automatically raise or lower to that position. To move higher or lower than any of the saved positions, simply press and hold either of the adjust buttons.

#### **Desk Collisions**

When using the automatic drive function, please ensure that there are no potential obstructions either above or below the desktop that may cause a collision.

Items that may impact the desk include storage units and personal items kept below desk, and overhead shelves or screen accessories found above desk.

Power and data cords runnings from the below desk tray should also be checked regularly as they can be knocked and become a source of interference.

## Setting Height Limits

#### **Desk Height Limits**

In case the desk can not be operated in its entire range, for example if there is a shelf or cabinet above or below the desk, it is possible to set an upper and lower limit for the desk height.

If only an upper height limit is required, it is not neccessary to set a lower height limit also.

Note that if the desk requires resetting/initialising it must be able to travel to its lowest point. Anything blocking the desk below must be removed prior to resetting the desk.

### **Setting Lower Limit**

- 1. Lower the desk to the desired lower height limit.
- Press and hold the 'S' and 'Down' buttons at the same time for 2 seconds.
- 3. The LED display will read 'Lo' to confirm the lower height limit has been successfully set.

#### Setting Upper Limit

- 1. Raise the desk to the desired upper height limit.
- Press and hold the 'S' and 'Up' buttons at the same time for 2 seconds.
- 3. The LED display will read 'HI' to confirm the upper height limit has been successfully set.

If you require to revise the height limits to a value above or below the currently set upper or lower height limits, you will need to first remove the limit settings.

#### Removing Limit Settings

- Press and hold the 'S', 'Up', and 'Down' buttons at the same time for 4 seconds.
- 2. The LED display will read 'CLr' to confirm the height limit settings have been successfully removed.

## Troubleshooting

#### Initialising the Handset

If at any point your workstation will not raise or lower, or displays an error code, in particular 'E01', it will be neccessary to initialise the handset.

#### How to Initialise the Handset

- 1. Press and hold the down button until the the desk is lowered completely and stops.
- 2. Press and hold the down button again until the desk no longer moves.
- 3. The display will read 'E01' before displaying the desk height. The desk will now be able to be used as normal.

#### **Basic Troubleshooting**

If your workstation will not raise or lower, there are a few simple troubleshooting checks to make first that may resolve the problem.

#### Troubleshooting Checklist

- 1. Does the workstation have power?
- 2. Are all leads below desk connected and secure, is the control box power plugged into an active outlet?
- 3. Have any additional data leads been inadvertently plugged into the control box?
- 4. Is there any visible damage to either the leads, legs, control bor or handset?

In the event that a workstation's components are damaged, if none of the above steps resolve the issue, or if only one leg operates at a time, please cease using your workstation and contact the AWM Amaroo Service Team at service@awm.net.au.